

## ENGLISH: FRENCH

### Dialogue

**Domain:** Social Services

**Gender of English speaker:** Female

**Gender of LOTE speaker:** Female

#### Scenario:

This dialogue takes place over the phone between a mother and Centrelink Social Worker, Melinda. Melinda wants to discuss the son's application for Youth Allowance. The son has told Melinda that he cannot live with his Mum and is applying for the Living Away from Home Allowance because of conflict in the home.

#### The dialogue begins now:

No.	Speakers	Segments	Words
1	ENGLISH	Hello, my name is Melinda, I'm a social worker at Centrelink. Do you have a minute to talk about your son?	21
2	FRENCH	J'étais sur le point d'aller au supermarché, mais ça peut attendre. Est-ce qu'il est arrivé quelque chose à mon fils ?	
Translation		I was just about to go to the supermarket but it can wait. Has something happened to my son?	19
3	ENGLISH	Everything is fine. Your son has applied for Youth Allowance and I need to speak to you about his circumstances. He said that you had an argument and you told him to leave the house.	35
4	FRENCH	Oui, nous nous sommes disputés et je lui ai dit que tant qu'il vivait sous mon toit, il devait se tenir tranquille et arrêter de voir certains de ses amis. J'ai entendu dire qu'ils étaient impliqués dans des stupéfiants.	
Translation		Yes, we had an argument and I told him that while he is living under my roof he has to behave and stop seeing some of his friends. I heard they are involved with drugs.	35
5	ENGLISH	Well, your son told me a slightly different story. He said that he wasn't allowed to return home, so I was considering granting him Youth Allowance at the Living Away from Home rate.	33
6	FRENCH	Seulement s'il ne se tient pas tranquille ! Je suis seule et dois m'occuper de deux autres enfants. La vie n'est pas facile en ce moment mais ma porte est toujours ouverte. Je veux juste qu'il soit en sécurité.	
Translation		Only if he doesn't behave! I'm on my own and with another 2 children to look after. Life's tough right now but my door is always open. I just want him to be safe.	34
7	ENGLISH	It sounds like it's been hard for you bringing up 3 children on your own. Would you like to come into the office to discuss a few options on how we could help you?	34
8	FRENCH	Je n'ai pas le temps d'aller au bureau. Je travaille plusieurs heures chaque jour et ensuite je dois aller chercher mes enfants à l'école.	
Translation		I don't have time to go to the office. I work a few hours every day and then I have to pick up my children from school.	27

9	ENGLISH	How about over the phone? I can refer you to some services, like mediation, parent support groups and community organisations.	20
10	FRENCH	D'accord, nous pouvons prendre rendez-vous après-demain une fois que j'ai récupéré les enfants de l'école.	
Translation		OK, we can make an appointment for the day after tomorrow after I pick up the kids from school.	19
11	ENGLISH	How does 3.30 sound?	5
12	FRENCH	D'accord pour 15h30. Cela me laisse le temps de préparer un goûter pour les enfants ; ils sont toujours affamés quand ils rentrent à la maison !	
Translation		3:30 is OK. That gives me time to make a snack for the kids; they are always starving when they get home!	23

**End of Dialogue****Dialogue - Word Count**

Language	Total number of words	Number of segments with 20 or less words	Number of segments with 21-35 words	Number of segments with less than 10 words
ENGLISH	148	2	4	1
FRENCH	157	2	4	0
Total	305	4	8	1